



Tea Tree Gully Sustainable Sewers

Your property: before, during and after



A guide to your construction

As part of the state government's commitment to secure future sewer services in your area, we want to provide you with an understanding of the construction activities that will take place on your property. To ensure you are informed during the upgrade process, this brochure provides you information on what to expect as we install new pipe work on your property.

Property 1: example of brick paving reinstatement



Before we begin work



During construction



Project completion

A guide to your construction

Planning

Before we begin work on your property, we will discuss a plan of the pipe route and the scope of works required, including how we will reinstate the area as close as we can to its original condition.

Your new system

We will install new pipe work from a location near the septic tank to connect to the sewer main in the road in most cases. We will also install an inspection point near this location for future maintenance. In some cases, you will also have a sump and pump installed near the original septic tank and connected to your electricity meter box, to enable sewage to be pumped from your property.

As part of this work, we will decommission your septic tank by pumping it out, disinfecting, backfilling with clean fill and covering it over, as per the SA Health On-Site Wastewater Systems Code.

On completion

When complete, we will go over the work on your property with you to compare before and after photos to ensure you are satisfied with the final result.

How long it will take

Installation of plumbing and reinstatement of your property will be completed within two weeks, subject to weather or complex site conditions. We will communicate with you before and throughout the process to ensure you are aware of any changes in plans.

How it will impact my property

We will make every effort to minimise the impact of the upgrade works on your property. For all properties, we will need to carry out some form of excavation, such as digging holes or trenches, to install the new plumbing. We may need to cut into your driveway or paths, dig under retaining walls or into gardens and lawns.

In all cases, we will reinstate your property as closely as we can to its original state.

Ensuring a safe and professional worksite

All work undertaken on your property will be performed by professional tradespeople and overseen by an SA Water construction manager. A site supervisor will also be available to answer any questions and will provide regular updates.

All construction equipment will be operated by accredited operators and, where required, barriers will be in place to ensure your safety and the protection of your property.

We're here to help

If you would like more information, please contact our Senior Stakeholder Engagement Adviser on



7424 2489



paul.smitheram@sawater.com.au



For further information visit
watertalks.sawater.com.au

Deaf, hearing or speech impaired customers

Contact us through the National Relay Service and ask for SA Water on **1300 729 283**.

TTY users phone **133 677** then ask for SA Water on **1300 729 283**.

Speak and Listen users phone **1300 555 727** then ask for SA Water on **1300 729 283**.

Free translating and interpreting services

Use our free interpreting service by calling **131 450** and ask them to connect you with SA Water.

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Property 2: example of concrete paving reinstatement



Before we begin work



During construction



Project completion



Government of
South Australia